Aspire M3800

Service Guide

Service guide files and updates are available on the AIPG/CSD web; for more information please refer to http://csd.acer.com.tw

PRINTED IN TAIWAN

Revision History

Please refer to the table below for the updates made on Aspire M3800 Service Guide.

Date	Chapter	Updates

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Conventions

The following conventions are used in this manual:

SCREEN MESSAGES	Denotes actual messages that appear on screen.
NOTE	Gives bits and pieces of additional information related to the current topic.
WARNING	Alerts you to any damage that might result from doing or not doing specific actions.
CAUTION	Gives precautionary measures to avoid possible hardware or software problems.
IMPORTANT	Remind you to do specific actions relevant to the accomplishment of procedures.

Preface

Before using this information and the product it supports, please read the following general information.

1. This Service Guide provides you with all technical information relating to the BASIC CONFIGURATION decided for Acer's "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
2. Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

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System Specifications

Features

Operating System

- Microsoft Windows Vista Premium SP1
- Microsoft Windows XP Home Basic SP1
- Linpus Linux X-Windows mode
- Free Dos

Processor

- Socket Type: Intel® Socket T LGA 775 pin
- Processor Type:
  - CPUs which compliant with Intel FSB 800/1066/1333 MHz CPUs

Chipset

- Intel G43+ ICH10R

PCB

- Form Factor: Micro ATX
- Dimension/Layer: 244mm x244mm

Memory

- 1GB / 2GB DDR3 1333/1066/800 Un-buffered Non-ECC DIMM support
- Support single channel 64 bit mode with maximum memory size up to 8GB
- Support un-buffered DIMM (Intel ICH10R)
- DIMM Slot: 4
- Memory Max: 1GB to 8GB DDR2 memory technologies

PCI

- PCI Express Slot Type: x16
  - PCI Express x16 Slot Quantity: 1
- PCI Express Slot Type: x1
  - PCI Express x1 Slot Quantity: 1

- PCI Slot Type:
  - PCI Slot Quantity: 2

SATA

- Slot Type: SATA slot
- Slot Quantity: 6
- Storage Type support:
  - HDD/CD-ROM/CD-RW/DVD-ROM/DVD-RW/DVD+RW/DVD Dual/DVD SuperMulti Plus/Blu-Ray ODD

Audio

- Audio Type: HD audio codec
- Audio Channel: 7.1 channel
- Audio Controller /Codec: ALC888S HD codec 7.1
- Connectors support:
  - Rear 6 jack follow HD audio definition, example as below
  - Audio jacks color coding: should meet Microsoft Windows Logo Program Device Requirements: Audio-0002
  - 2 S/PDIF-out header (1*4)
  - 1 front panel audio header (2*5)
  - S/N ratio: 90 dB at rear output jack

LAN

- MAC Controller: ICH10R
- 10M/100M/1000M LAN
- PHY: Intel Boazman 82567V PCI-E Giga LAN

USB

- Controller Type: Intel ICH10R
- Ports Quantity: 12
  - 4 back panel ports
  - On-board: 3 2*5 headers
    - 4 ports for front daughter board
  - Connector Pin: standard Intel FPIO pin definition
- Data transfer rate support:
  - USB 2.0/1.1

BIOS

- BIOS Type: AMI Kernel with Acer skin
- Size: 4Mb/2MB
- Note:
  - Boot ROM should be included (PXE function should be built in with default and RPL function is optional by service BIOS)
  - BIOS shall auto detect FDD to avoid checksum error when boot

I/O Connector

- Controller: Super I/O ITE 8720 (F stepping or after; must full support Intel platform)

Rear I/O Connector

- 1 PS/2 Keyboard port,
- 1 PS/2 Mouse port

- 1 1394 port
- 1 D-Sub VGA port
- 1 HDMI VGA port
- 1 RJ45 LAN port
- 4 USB ports
- 7.1 channel phone jack (6 audio jacks)

On-board connectors

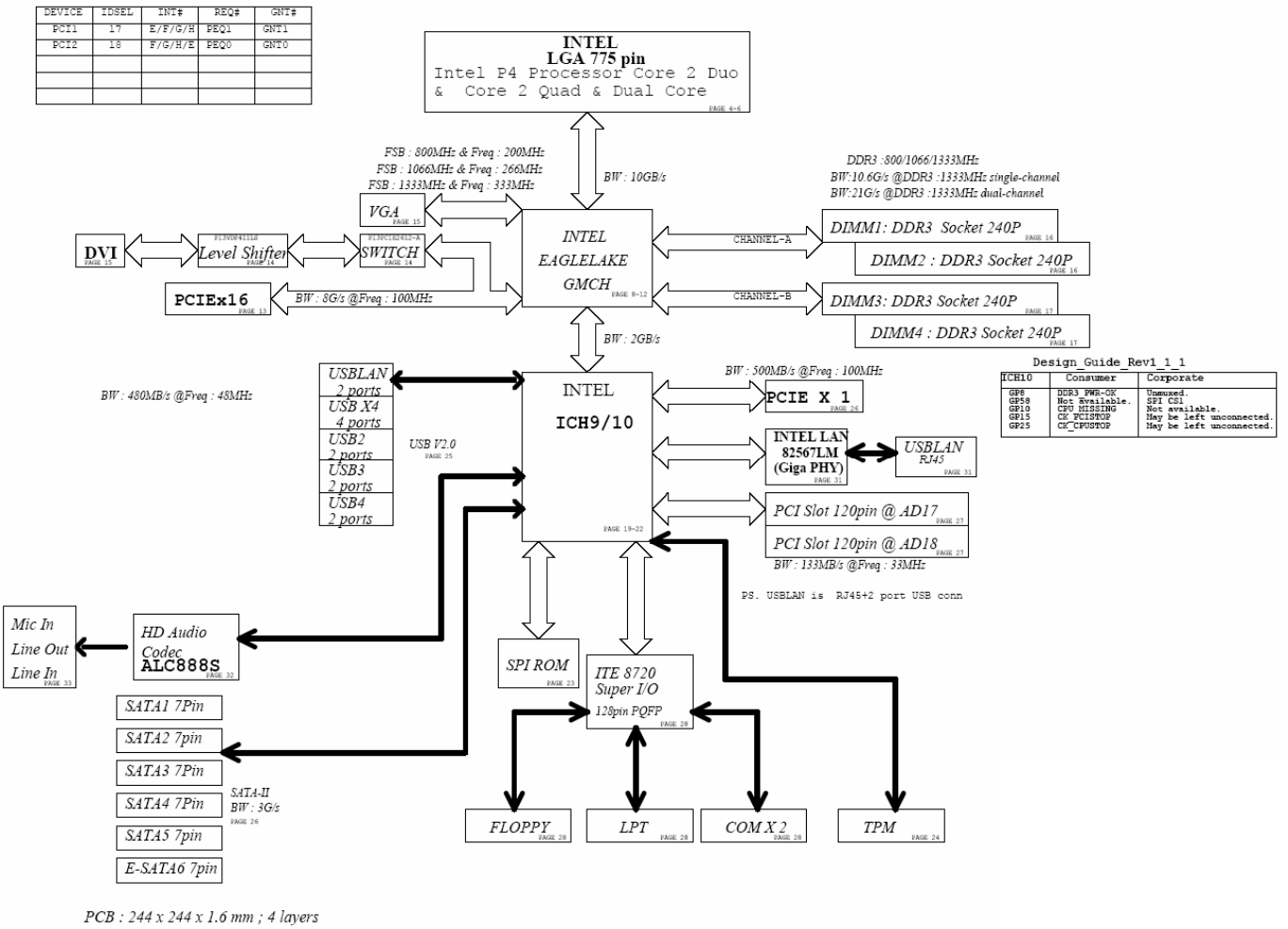
- 1 LGA 775 CPU socket
- 4 DDR3 memory sockets
- 1 PCI Express x16 slot
- 1 PCI Express x 1 slot
- 2 PCI slot
- 6 SATAII connectors
- 4 2*5 pin Intel FPIO specification USB pin connectors (follow Intel FPIO standard Specification)
- 1 2*5 pin Intel FPIO spec. Microphone In/ Headphone Out pin connectors
- 1 SPDIF out header x2
- 1 4 pin CPU Fan connector
- 1 3 pin System FAN connector with linear circuit
- 2 reserved 2pin GPIO
- 1 24pin + 4pin ATX interface PS3/PS2 SPS connector
- 1 2*7 pin front panel IO header
- 1 Jumper for clear CMOS
- 1 on board buzzer connector

- 1 2x5pin Front Audio header
- 1 2*5pin 1394 header

Power Supply

- Power Supply Mounting Features
  - Chassis accepts ATX-style power supply
  - Chasses accepts PS2, PS3 style power supply
  - Features for internal mounting tab
  - Location of 4 external mounting holes
- Power Supply Electrical Design Feature
  - 300W/500W/250W in stable mode (Acer Assign System Power Unit)
  - Design for Intel G43 series chipset compatible system
  - Voltage design should be covered +5V, +3.3V, +12V, +5VSB, -12V (attention to 12V output capability)
  - Demand for both PFC/Non-PFC solutions (two different quotations are needed)
  - Minimum 4 Serial ATA power connector solution should be included (by default)
  - Minimum 3 big 4-pin power connector included
  - Minimum 1 small 4-pin power connector included
  - PFC version will not provide switch selector for 115/230V AC input but it should be universal for Europe and China
  - Non-PFC version should provide switch selector for 115/230V AC input and universal for worldwide
  - PS2 style

Block Diagram

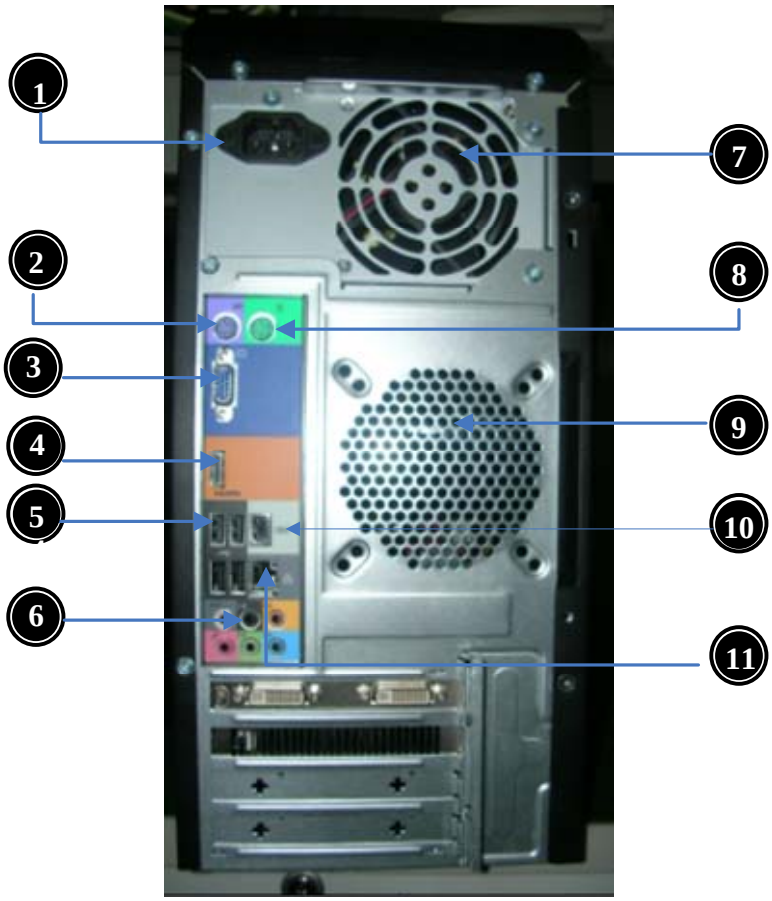


Aspire M3800 M Front Panel

The computer's front panel consists of the following:

Label	Description
1	Acer LOGO
2	Optical drive
3	Card reader
4	Aspire Logo

Aspire M3800 Rear Panel



Label	Description	Label	Description
1	Voltage selector switch	7	Fan aperture
2	PS/2 keyboard connecter	8	PS/2 mouse connecter
3	D-Sub port	9	System FAN
4	HDMI port	10	1394 connector
5	USB 2.0 connector	11	LAN connector
6	Audio connector		

Hardware Specifications and Configurations

Processor

Item	Specification
Type	Processor Type: Intel Conroe /Kensfield /Wolfdale /Yorkfield processor FSB 1333/1066/800 MHz CPUs
Socket	LGA 775 pin
FSB	800/1066/1333 MHz CPUs
Minimum operating speed	0 MHz (If Stop CPU Clock in Sleep State in BIOS Setup is set to Enabled.)

BIOS

Item	Specification
BIOS code programmer	AMI Kernel with Acer skin
BIOS version	D02
BIOS ROM type	SPI Flash
BIOS ROM size	4Mb/2MB
Support protocol	SMBIOS (DMI) 2.4/DMI 2.0 (log file)
Device Boot Support	- 1st priority: SATA HDD - 2nd priority: CD-ROM - 3rd priority: FDD - 4th priority: LAN - 5th priority: USB device
Support to LS-120 drive	YES
Support to BIOS boot block feature	YES

BIOS Hotkey List

Hotkey	Function	Description
Del	Enter BIOS Setup Utility	Press while the system is booting to enter BIOS Setup Utility.

Main Board Major Chips

Item	Specification
North Bridge	Intel G43
South Bridge	Intel ICH10R
APG controller	Intel G43
Super I/O controller	ITE 8720
Audio controller	Realtek HD audio codec ALC888S-HD codec 7.1
LAN controller	Intel Boazman 82567V PCI-E Giga LAN
HDD controller	Intel ICH10R
Keyboard controller	ITE 8720

Memory Combinations

Slot	Memory	Total Memory
Slot 1	1GB,2GB	1GB ~2GB
Slot 2	1GB,2GB	1GB ~2GB
Slot 3	1GB,2GB	1GB ~2GB
Slot 4	1GB,2GB	1GB ~2GB
Maximum System Memory Supported		1GB ~8GB

System Memory

Item	Specification
Memory slot number	4 slot
Support Memory size per socket	1GB/2GB
Support memory type	DDR3
Support memory interface	DDR3 800/1066/1333MHz
Support memory voltage	1.5V
Support memory module package	240-pin DDR3
Support to parity check feature	Yes
Support to error correction code (ECC) feature	No
Memory module combinations	You can install memory modules in any combination as long as they match the above specifications.

Audio Interface

Item	Specification
Audio controller	Intel ICH10R
Audio controller type	ALC888S
Audio channel	codec 7.1
Audio function control	Enable/disable by BIOS Setup
Mono or stereo	Stereo
Compatibility	Sound Blaster Pro/16 compatible Mixed digital and analog high performance chip Enhanced stereo full duplex operation High performance audio accelerator and AC'97 support Full native DOS games compatibility Virtual FM enhances audio experience through real-time FM-to-Wavetable conversionMPU-401 (UART mode) interface for Wavetable synthesizers and MIDI devices Integrated dual game port Meets AC'97and WHQL specifications
Music synthesizer	Yes, internal FM synthesizer
Sampling rate	48 KHz (max.)
MPU-401 UART support	Yes
Microphone jack	Supported
Headphone jack	Supported

SATA Interface

Item	Specification
SATA controller	Intel ICH10R
SATA controller resident bus	PCI bus
Number of SATA channel	SATA X 6
Support bootable CD-ROM	YES

Floppy disk drive Interface

Item	Specification
Floppy disk drive controller	Super I/O ITE 8720
Floppy disk drive controller resident bus	ISA bus
Support FDD format	360KB, 720KB, 1.2MB, 1.44MB, 2.88MB

USB Port

Item	Specification
Universal HCI	USB 2.0/1.1
USB Class	Support legacy keyboard for legacy mode
USB Connectors Quantity	4 ports for back panel 4 ports for front daughter board 4 2*5 headers.

Environmental Requirements

Item	Specification
Temperature	
Operating	+5°C ~ +35°C
Non-operating	-20 ~ +60°C (Storage package)
Humidity	
Operating	15% to 80% RH
Non-operating	10% to 90% RH
Vibration	
Operating (unpacked)	5 ~ 500 Hz: 2.20g RMS random, 10 minutes per axis in all 3 axes 5 ~500 Hz: 1.09g RMS random, 1 hour per axis in all 3 axes

Power Management

Devices	S1	S3	S4	S5
Power Button	V	V	V	V
USB Keyboard/Mouse	V	V	N/A	N/A
PME	Disabled	Disabled	Disabled	Disabled
RCT	Disabled	Disabled	Disabled	Disabled
WOR	Disabled	Disabled	Disabled	Disabled

- Devices wake up from S3 should be less than
- Devices wake up from S5 should be less than 10 seconds

Power Management Function (ACPI support function)

Device Standby Mode

- Independent power management timer for hard disk drive devices (0-15 minutes, time step=1 minute).
- Hard disk drive goes into Standby mode (for ATA standard interface).
- Disable V-sync to control the VESA DPMS monitor.
- Resume method: device activated (Keyboard for DOS, keyboard & mouse for Windows).
- Resume recovery time: 3-5 sec.

Global Standby Mode

- Global power management timer (2-120 minutes, time step=10 minute).
- Hard disk drive goes into Standby mode (for ATA standard interface).
- Disable H-sync and V-sync signals to control the VESA DPMS monitor.
- Resume method: Return to original state by pushing external switch button, modem ring in, keyboard and mouse for APM mode.
- Resume recovery time: 7-10 sec.

Suspend Mode

- Independent power management timer (2-120 minutes, time step=10 minutes) or pushing externa switch button.
- CPU goes into SMM.
- CPU asserts STPCLK# and goes into the Stop Grant State.
- LED on the panel turns amber colour.
- Hard disk drive goes into SLEEP mode (for ATA standard interface).
- Disable H-sync and V-sync signals to control the VESA DPMS monitor.
- Ultra I/O and VGA chip go into power saving mode.
- Resume method: Return to original state by pushing external switch button, modem ring in, keyboard and mouse for APM mode.
- Return to original state by pushing external switch button, modem ring in and USB keyboard for ACPI mode.

ACPI

- ACPI specification 1.0b.
- S0, S1, S3 and S5 sleep state support.
- On board device power management support.
- On board device configuration support.

System Utilities

The manufacturer or the dealer already configures most systems. There is no need to run Setup when starting the computer unless you get a Run Setup message.

The Setup program loads configuration values into the battery-backed nonvolatile memory called CMOS RAM.
This memory area is not part of the system RAM.

NOTE: If you repeatedly receive Run Setup messages, the battery may be bad/flat. In this case, the system cannot retain configuration values in CMOS.

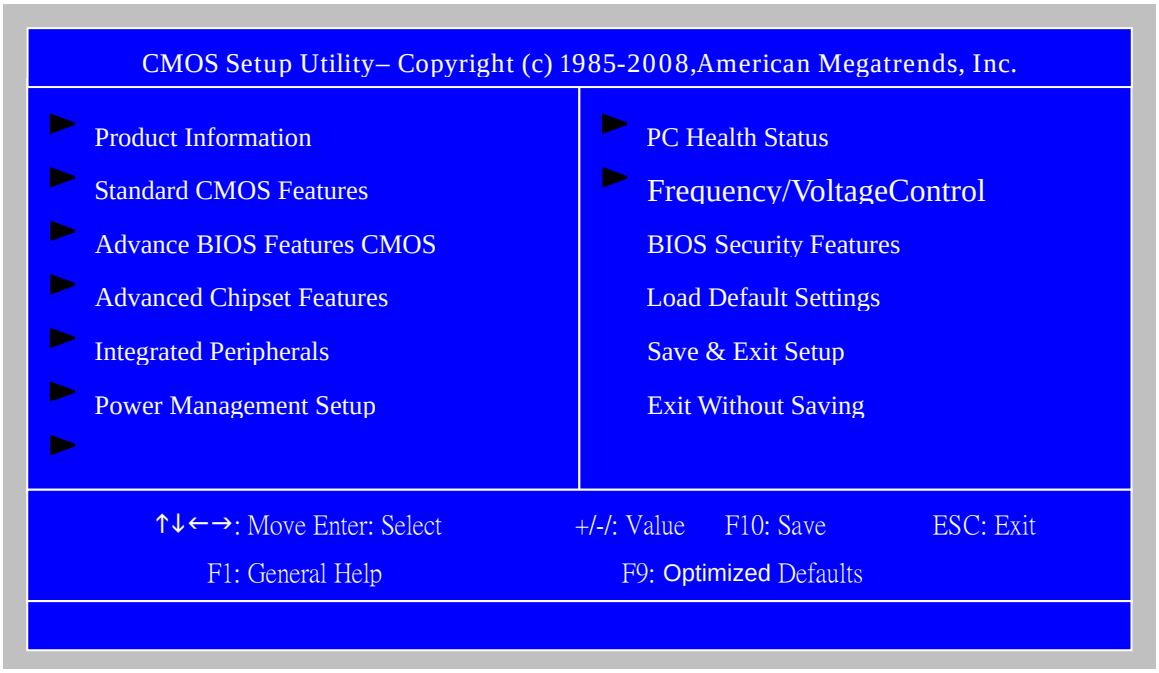
Before you run Setup, make sure that you have saved all open files. The system reboots immediately after you exit Setup.

Entering Setup

Power on the computer and the system will start POST (Power On Self Test) process. When the message of "Press DEL to enter SETUP" appears on the screen, press the key of [Delete] to enter the setup menu.

NOTE: If the message disappears before you respond and you still wish to enter Setup, restart the system by turning it OFF and On. You may also restart the system by simultaneously pressing [Ctrl+ Alt+ Delete].

The Setup Utility main menu then appears:

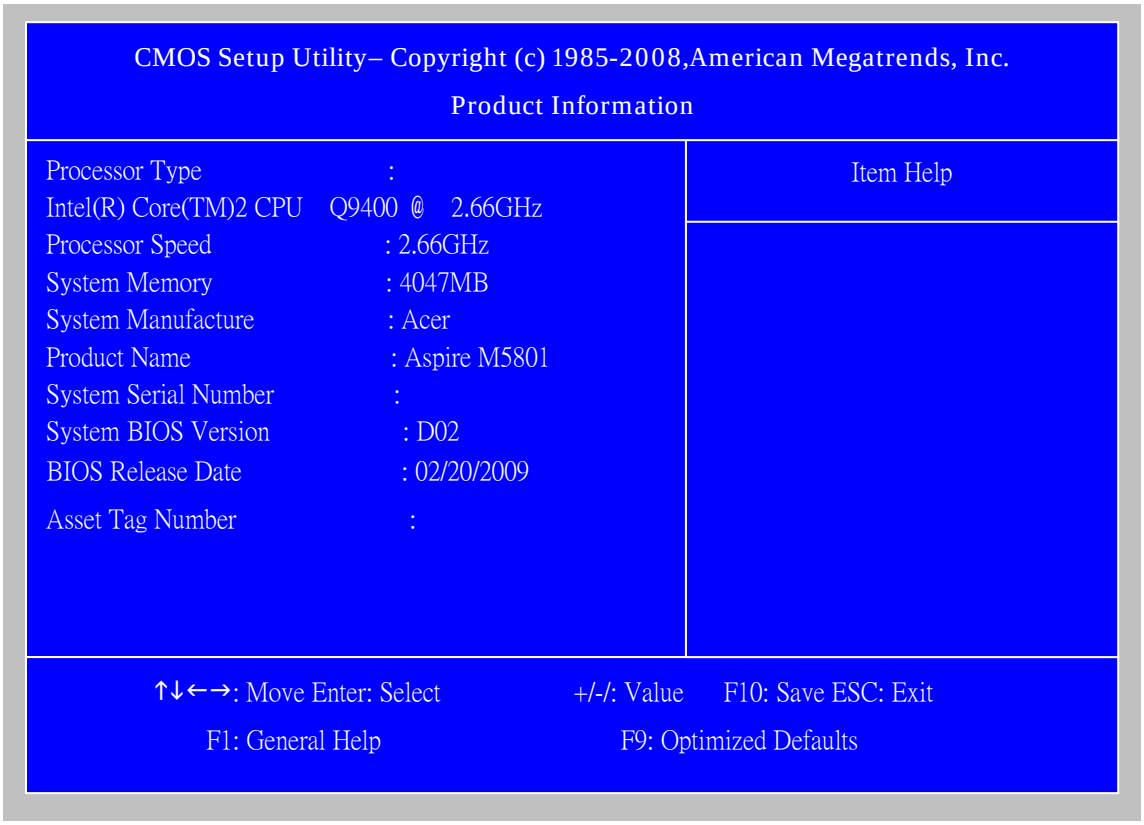


The items in the main menu are explained below:

Parameter	Description
Production Information	This page shows the relevant information of the main board
Standard CMOS Features	This setup page includes all the items in standard compatible BIOS
Advance BIOS Features	This setup page includes all the items of Award special enhanced features
Advance Chipset Features	This setup page includes all advanced chipset features
Integrated Peripherals	This setup page includes all onboard peripherals
Power Management Setup	This setup page includes all the items of Green function features
PC Health Status	This setup page is the System auto detect Temperature, voltage, and fan speed
Frequency/Voltage Control	This setup page is the System Frequency/Voltage setup
BIOS Security Features	Change, set or disable password. It allows you to limit access to the System
Load Optimized Defaults	Load Optimized Settings Default Settings indicates the value of the system parameters which the system would be in best performance configuration
Save & Exit Setup	Save CMOS value settings to CMOS and exit setup
Exit Without Saving	Abandon all CMOS value changes and exit setup

Product Information

The screen below appears if you select Product Information from the main menu: The Product Information menu contains general data about the system, such as the product name, serial number, BIOS version, etc. This information is necessary for troubleshooting (maybe required when asking for technical support).

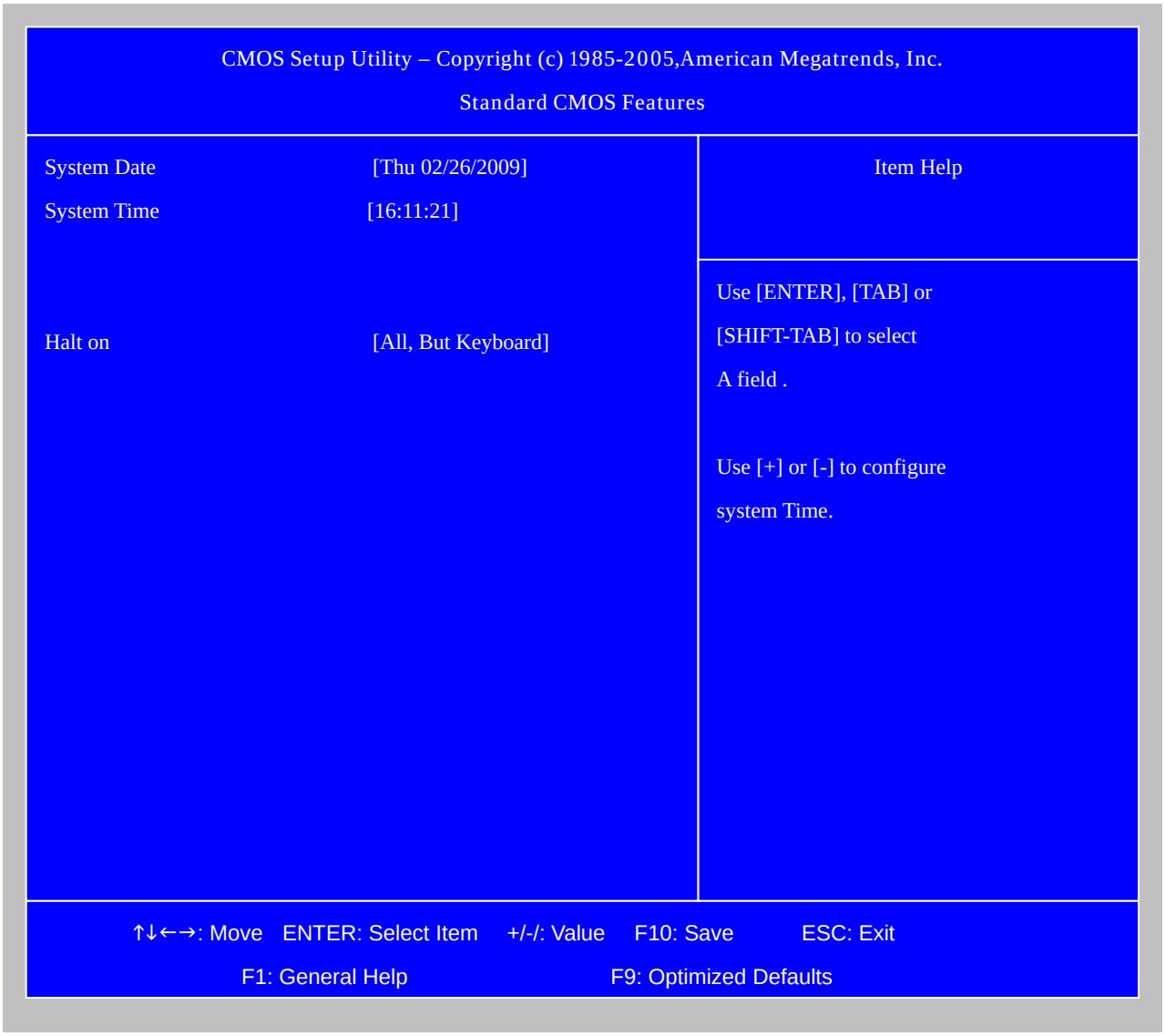

CMOS Setup Utility– Copyright (c) 1985-2008,American Megatrends, Inc.
Product Information
Processor Type :
Intel(R) Core(TM)2 CPU Q9400 @ 2.66GHz
Processor Speed : 2.66GHz
System Memory : 4047MB
System Manufacture : Acer
Product Name : Aspire M5801
System Serial Number :
System BIOS Version : D02
BIOS Release Date : 02/20/2009
Asset Tag Number :
Item Help
↑↓←→: Move Enter: Select
+/-/: Value
F10: Save ESC: Exit
F1: General Help
F9: Optimized Defaults

The following table describes the parameters found in this menu:

Parameter	Description
Processor Type	This item lists the product processor model
Processor Speed	This item lists the processor frequency for the system
System Memory	Total memory size for the system
Product Name	This item lists the product name
Product Name	This item lists the system BIOS version
System Serial Number	This item lists the system serial number
System BIOS Version	This item lists the system BIOS version
BIOS Release Date	This item lists the BIOS release date

Standard CMOS Setup

Select standard CMOS features from the main menu to configure some basic parameters in your system the following screen shows the standard CMOS features menu:

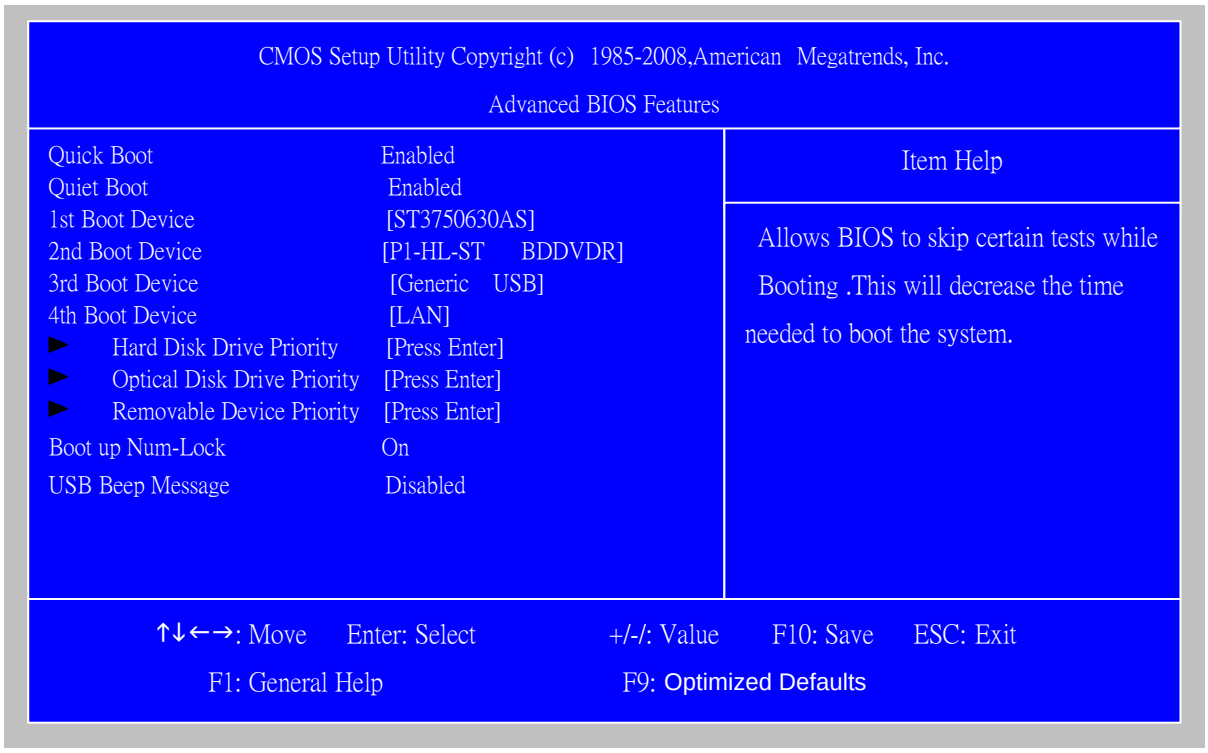


The following table describes the parameters found in this menu.

Parameter	Description	Options
System Date	To set the date following the weekday-month-date-year format	Week: From [Sun.] to [Sat.]. determined by BIOS and is display only Day: from [1] to [31] (or the maximum allowed in the month. Year: from 1999 to 2099
System Time	To set the time following the hour-minute-second format	The items format is [hour] [minute][second]. The time is calculated base on the 24-hour timer clock.
Halt On	This item enables use to select the situation if the BIOS stops the POST process and the notification	All Errors No Errors All, But Keyboard All, But Diskette All, But Disk/Key

Advanced Setup

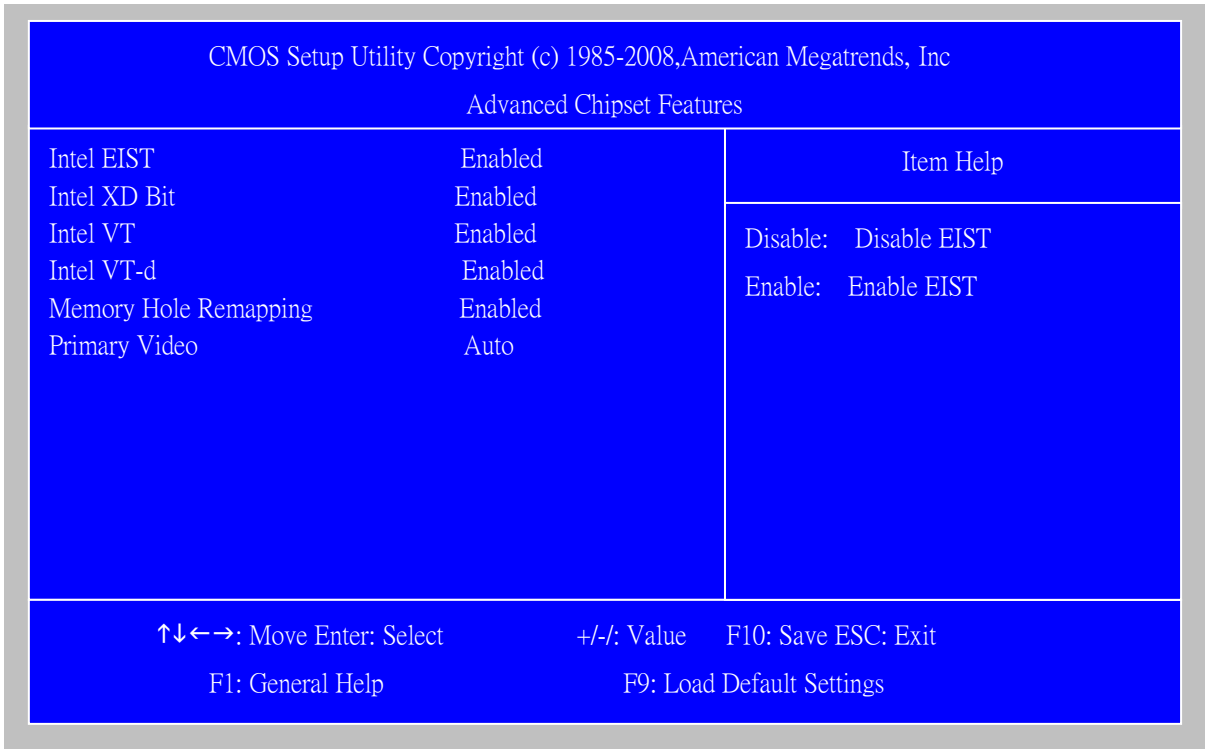
The following screen shows the Advanced Setup:


CMOS Setup Utility Copyright (c) 1985-2008,American Megatrends, Inc.
Advanced BIOS Features
Quick Boot Enabled
Quiet Boot Enabled
1st Boot Device [ST3750630AS]
2nd Boot Device [P1-HL-ST BDDVDR]
3rd Boot Device [Generic USB]
4th Boot Device [LAN]
Hard Disk Drive Priority [Press Enter]
Optical Disk Drive Priority [Press Enter]
Removable Device Priority [Press Enter]
Boot up Num-Lock On
USB Beep Message Disabled
Item Help
Allows BIOS to skip certain tests while Booting .This will decrease the time needed to boot the system.
↑↓←→: Move Enter: Select +/-/: Value F10: Save ESC: Exit
F1: General Help F9: Optimized Defaults

The following table describes the parameters found in this menu.

Parameter	Description	Options
Quick Boot	Allows BIOS to skip certain tests while booting. This will decrease the time needed to boot the system	[Enabled], [Disabled]
1 st Boot Device	The item allows you to see the sequence of boot device where BIOS attempts to load the disk operation system.	
2 nd Boot Device		
3 rd Boot Device		
4 th Boot Device		
Hard Disk Drive Priority	Specifies the boot device. Priority sequence from available Hard Drives	
Optical Disk Drive Priority		
Removable Device Priority		
Boot up Num-Lock On	Select Power-on state for Numlock	On,Off
USB Beep Message	Enables the beep during USB device enumeration	[Enabled], [Disabled]

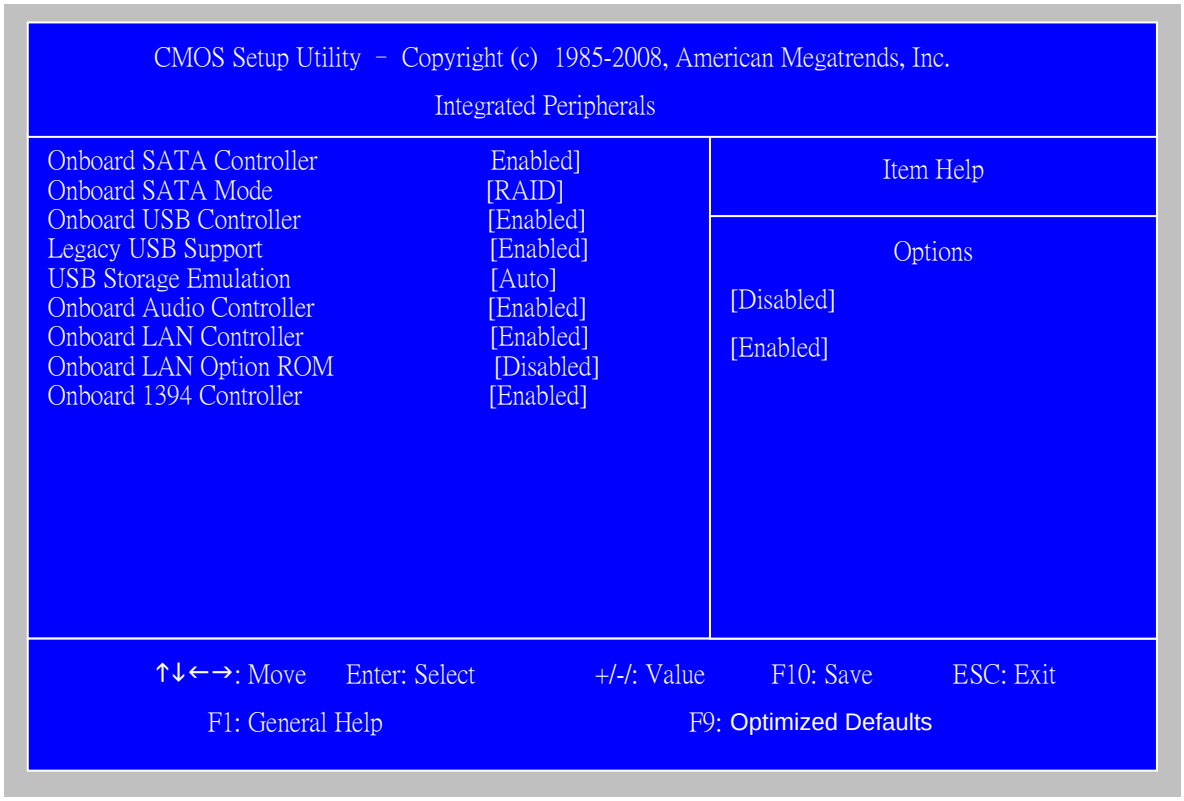
Advanced Chipset Setup



The following table describes the parameters found in this menu.

Parameter	Description	Options
Intel EIST	For Intel platform	Disabled/Enabled
Intel XD Bit	For Intel platform	Disabled/Enabled
Intel VT	For Intel platform	Disabled/Enabled
Intel VT-d	For Intel platform	Disabled/Enabled
Memory Hole Remapping	You can reserve this area of system memory for ISA adapter ROM. When this area is reserved, it cannot be cached. The user information of peripherals that need to use this area of system memory usually discuss their memory requirements.	Disabled/Enabled
Primary Video	Priority for Auto : PCIE -> Onboard -> PCI	Auto/PCIE/Onboard/PCI

Integrated Peripherals

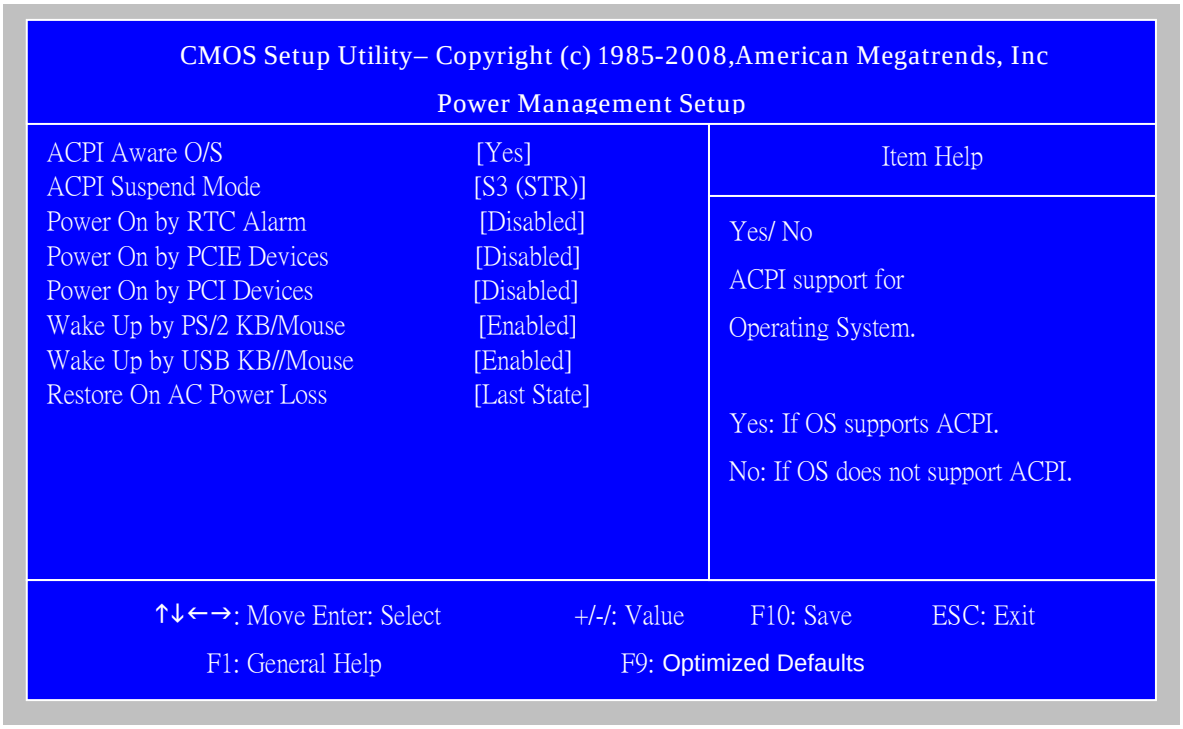


The following table describes the parameters found in this menu.

Parameter	Description	Options
Onboard SATA Mode	This item is only available when onboard SATA controller is AHCI	AHCI Disabled / AHCI
Onboard ESATA Mode	This item is only available when onboard ESATA controller is AHCI Mode.	Disabled/AHCI Mode
Onboard USB Controller	Always enabled USB keyboard during POST no matter what option is set	Disabled/Enabled
Legacy USB Support	This item is only available when on board USB controller is enabled	Disabled/Enabled
Onboard Audio Controller	Always enabled Audio POST no matter what option is set	Disabled/Enabled
Onboard LAN Controller	Always enabled Audio POST no matter what option is set	Disabled/Enabled
Onboard LAN Option ROM	This item is only available when onboard LAN controller is enabled	Disabled/Enabled
Onboard 1394 Controller	Always enabled Audio POST no matter what option is set	Disabled/Enabled

Power Management

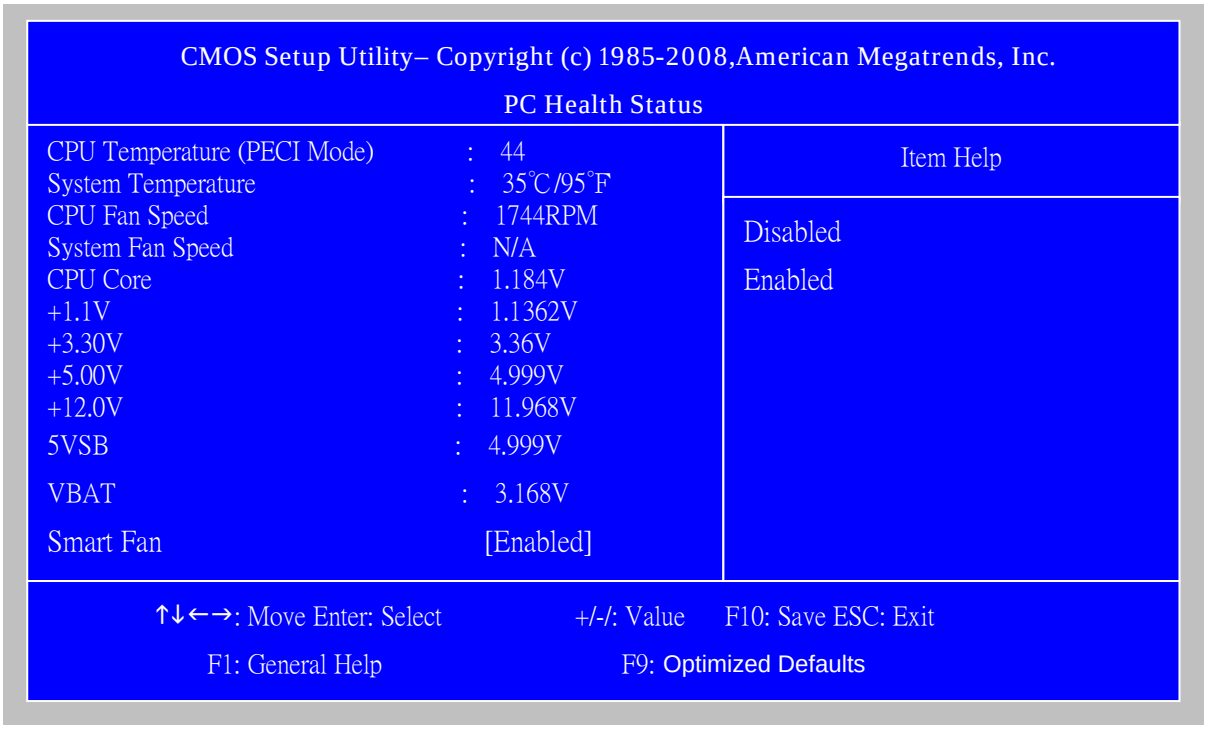
The Power Management menu lets you configure your system to most effectively save energy while operating in a manner consistent with your own style of computer use. The following screen shows the Power Management parameters and their default settings:


CMOS Setup Utility– Copyright (c) 1985-2008,American Megatrends, Inc
Power Management Setup
ACPI Aware O/S [Yes]
ACPI Suspend Mode [S3 (STR)]
Power On by RTC Alarm [Disabled]
Power On by PCIE Devices [Disabled]
Power On by PCI Devices [Disabled]
Wake Up by PS/2 KB/Mouse [Enabled]
Wake Up by USB KB//Mouse [Enabled]
Restore On AC Power Loss [Last State]
Item Help
Yes/ No
ACPI support for
Operating System.
Yes: If OS supports ACPI.
No: If OS does not support ACPI.
↑↓←→: Move Enter: Select
+/-/: Value
F10: Save
ESC: Exit
F1: General Help
F9: Optimized Defaults

The following table describes the parameters found in this menu.

Parameter	Description	Options
ACPI Aware O/S	Control wake up event for S1/S3/S4/S5	No/Yes
ACPI Suspend Mode		S1(POS)/S3 (STR)
Power On by RTC Alarm		Disabled/Enabled
Power On by PCIE Devices		Disabled/Enabled
Power On by PCI Devices		Disabled/Enabled
Wake Up by PS/2 KB/Mouse	Control wake up event for S1/S3	Disabled/Enabled
Wake Up by USB KB//Mouse		Disabled/Enabled

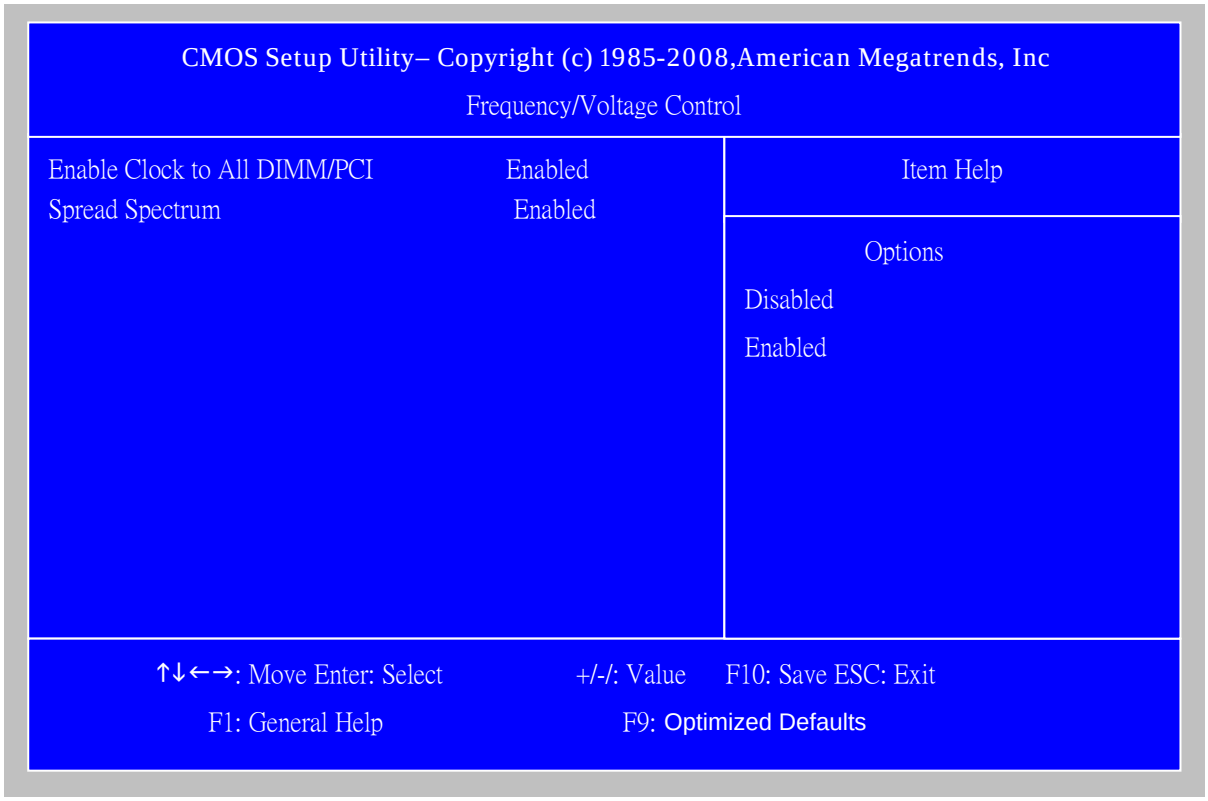
PC Health Status



The following table describes the parameters found in this menu:

Parameter	Description	Options
CPU/System Temperature	Detect CPU Temperature automatically	
CPU/SYSTEM FAN Speed (RPM)	Detect CPU/SYSTEM Fan Speed Status automatically	
CPU Smart FAN Control	The item displays the system Smart Fan Function status. It is always enabled by system.	

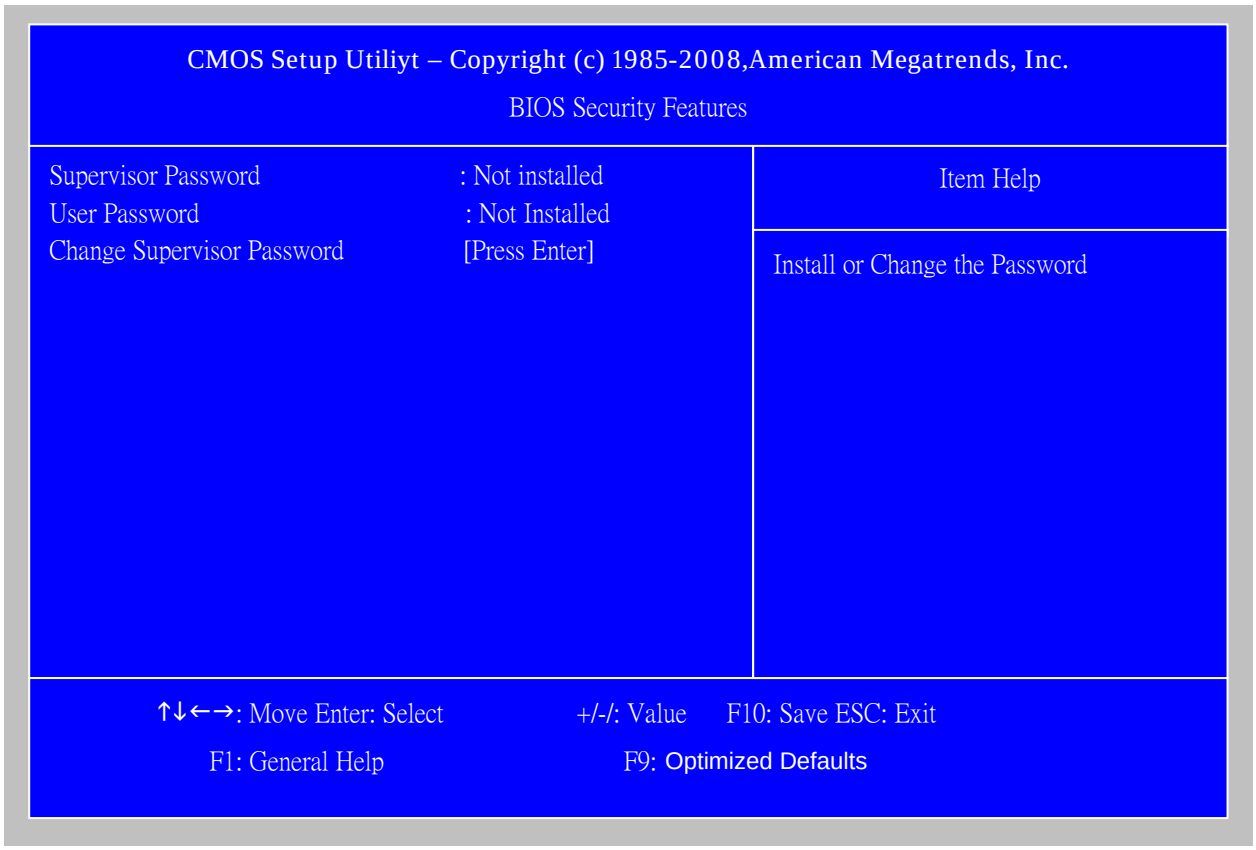
Frequency/Voltage Control



The following table describes the parameters found in this menu:

Parameter	Description	Options
Spread Spectrum	Always auto detect Spread Spectrum	Disabled/Enabled

BIOS Security Features

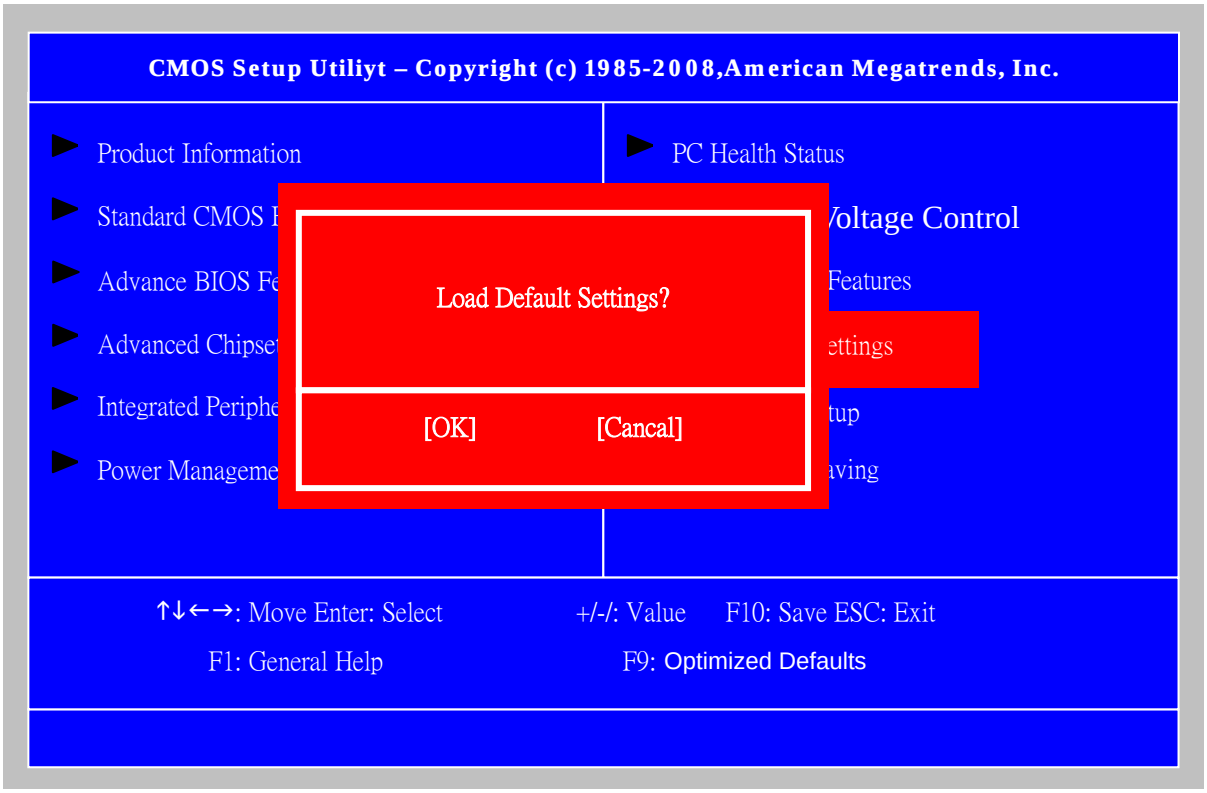

CMOS Setup Utiliyt – Copyright (c) 1985-2008,American Megatrends, Inc.
BIOS Security Features
Supervisor Password : Not installed
User Password : Not Installed
Change Supervisor Password [Press Enter]
Item Help
Install or Change the Password
↑↓←→: Move Enter: Select +/-/: Value F10: Save ESC: Exit
F1: General Help F9: Optimized Defaults

The following table describes the parameters found in this menu:

Parameter	Description	Options
Change Supervisor Password	This item is only available when supervisor password is installed, If clear supervisor password, user password should also be cleared. All setup items will be view-only except user password item when login with user password	Press Enter

Load Default Settings

This option opens a dialog box that lets you install defaults for all appropriate items in the Setup Utility.

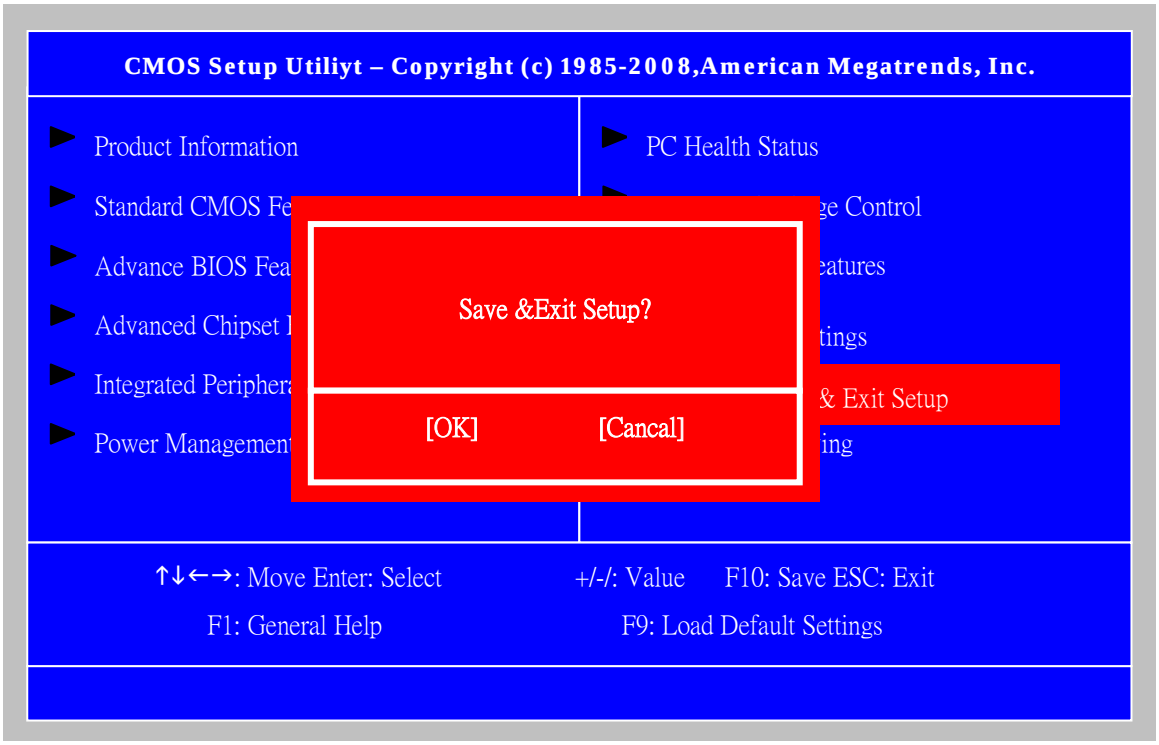


The following table describes the parameters found in this menu:

Parameter	Description	Options
Load Default Settings	Select the field loads the factory defaults for BIOS and Chipset Features, which the system automatically detects. This option opens a dialog box that lets you install optimized defaults for all appropriate items in the Setup Utility.	

Save & Exit Setup

Highlight this item and press <Enter> to save the changes that you have made in the Setup Utility and exit the Setup Utility.

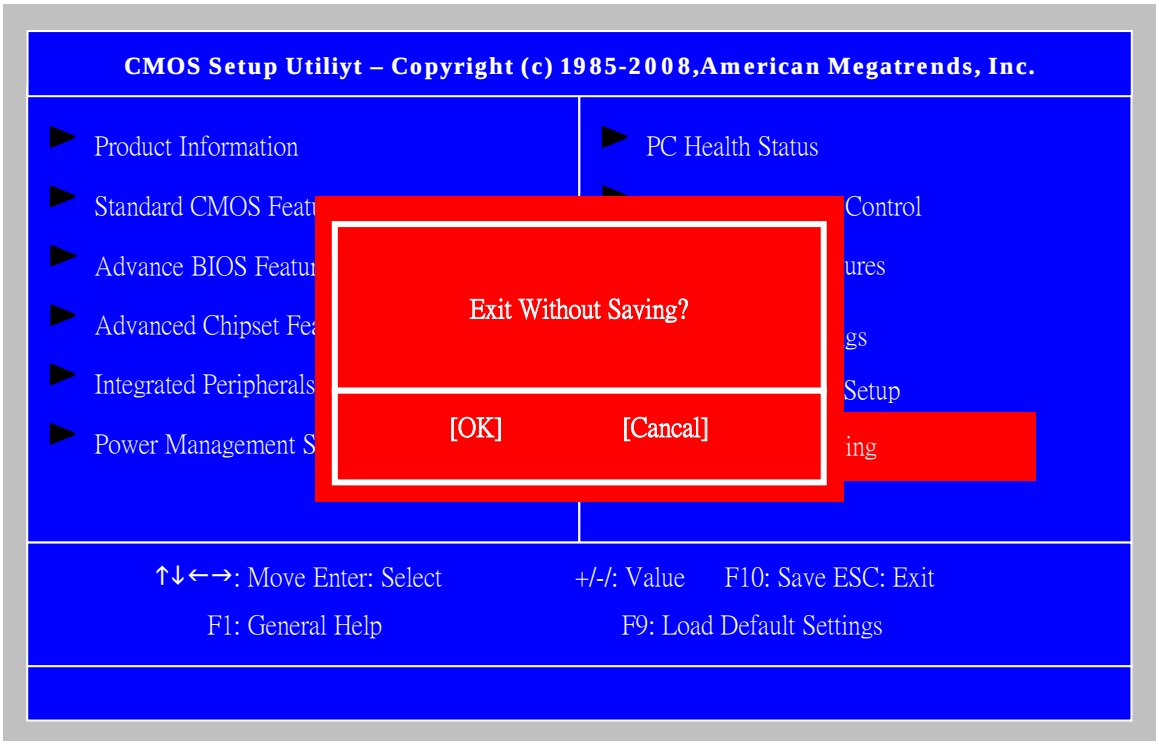


The following table describes the parameters found in this menu:

Parameter	Description	Options
Save &exit setup	Press <Enter> to save the changes that have made in the Setup Utility and exit the Setup Utility. Press<Y> to save and Exit or <N> to return to the main menu.	

Exit Without Saving

Highlight this item and press <Enter> to discard any changes that you have made in the Setup Utility and exit the Setup Utility.



Parameter	Description	Options
Exit Without Saving	Press<Enter> to discard any changes and exit the Setup Utility	

Machine Disassembly and Replacement

To disassemble the computer, you need the following tools:

Wrist grounding strap and conductive mat for preventing electrostatic discharge.
Wire cutter.
Phillips screwdriver (may require different size).

NOTE: The screws for the different components vary in size. During the disassembly process, group the screws with the corresponding components to avoid mismatches when putting back the components.

General Information

Before You Begin

Before proceeding with the disassembly procedure, make sure that you do the following:

1. Turn off the power to the system and all peripherals.

2. 2.Unplug the AC adapter and all power and signal cables from the system

Disassembly Procedure

This section tells you how to disassemble the system when you need to perform system service. Please also refer to the disassembly video, if available.

CAUTION: Before you proceed, make sure you have turned off the system and all peripherals connected to it.

Aspire M3800 Disassembly

Process Bezel

Process:

1. According to the requirement, paste ATI, OS, CPU, HDMI and marketing label by SKU.

Remove side cover

Process:

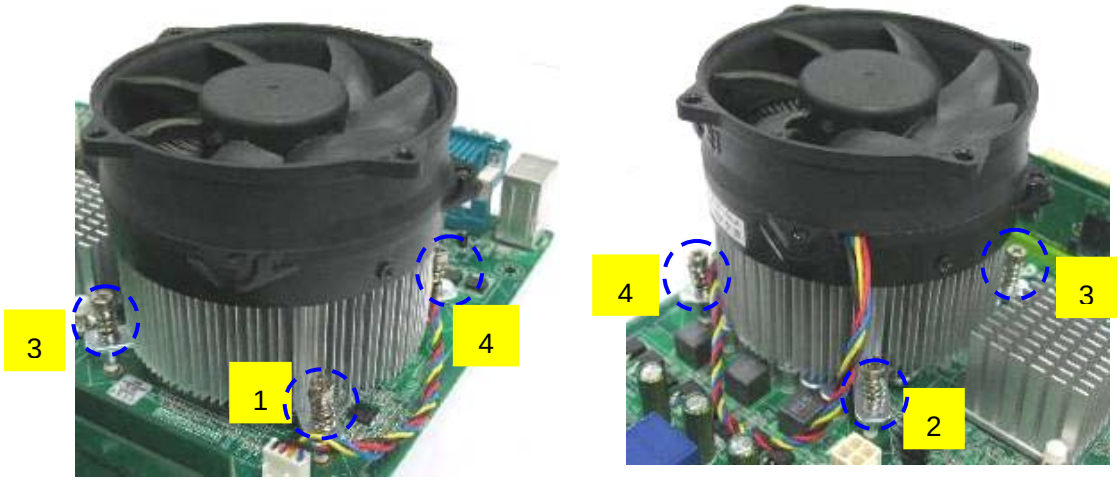
1. Put the Computer on the worktable lightly.

2. Release left side cover with 2 screws then remove left side cover.

Remove CPU fan pipe

Process:

1. Release the CPU fan pipe.

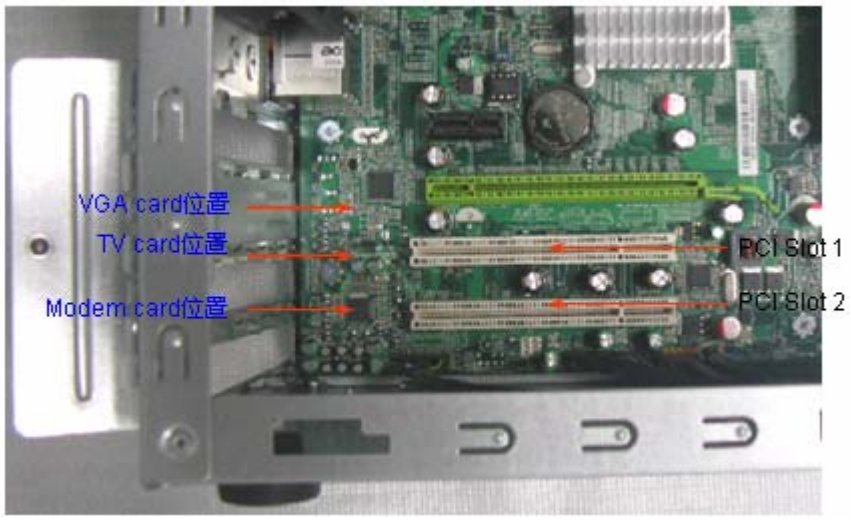


Remove Cards

Process:

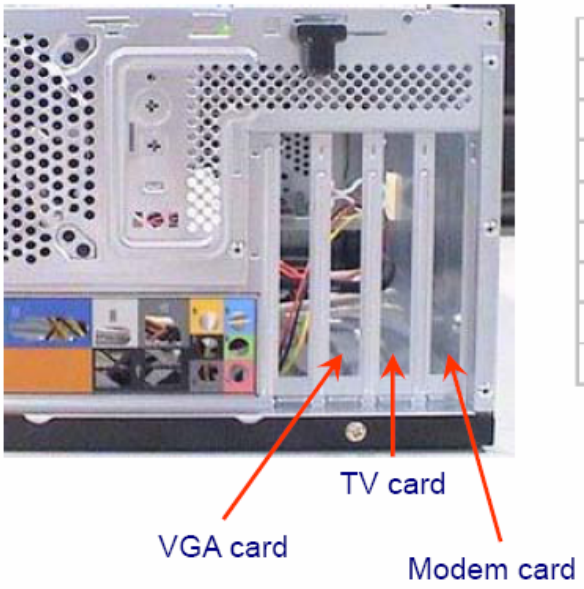
1. Release the slot cover tooless

2. Remove VGA 、TV、Modem Card,the following list is for your reference about the mutual location relation (Optional by SKU).



Notice:

I. Remove card, don't touch any electric parts on PCB.

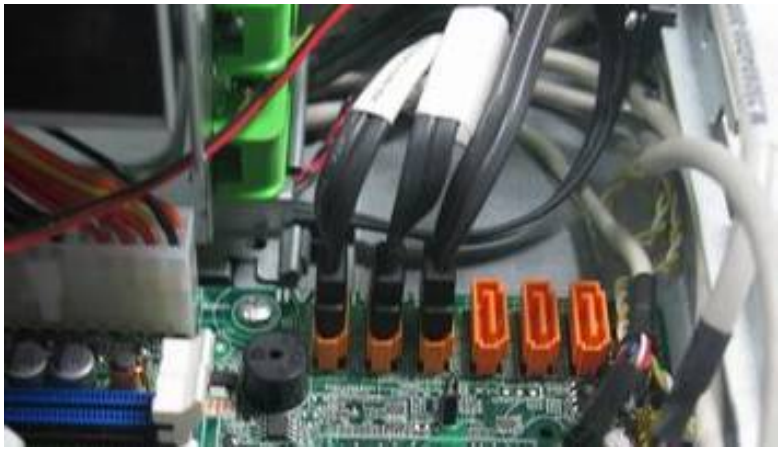


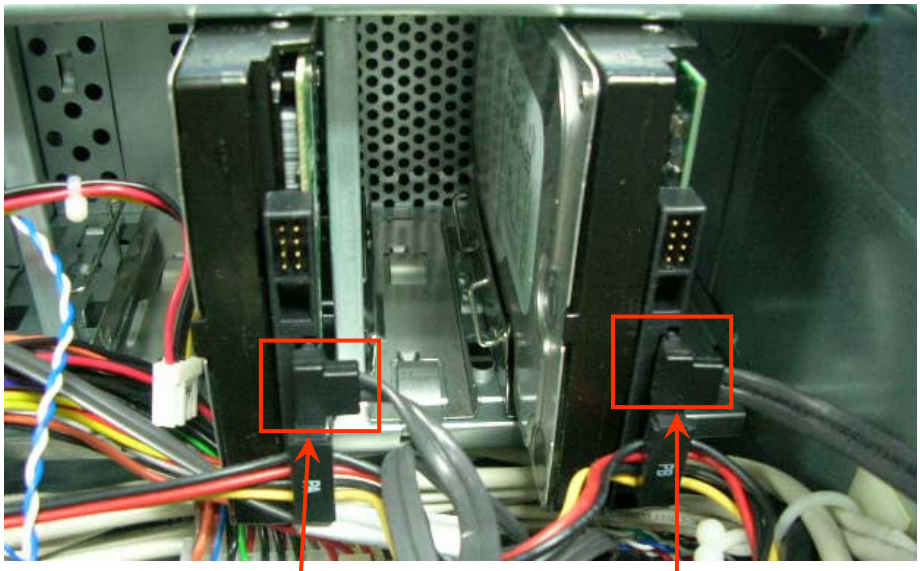
Slot 1	Slot 2
TV Card	N
N	Modem Card
1394 Card	N
Lan Card	N
TV Card	Modem Card
TV Card	1394/Lan Card
1394 /Lan card	Modem Card
Lan Card	1394 Card

Remove HDD Data Cables

Process:

1. Remove master HDD data cable from M/B SATA1/SATA3(Optional by SKU).
2. Remove slave ODD data cable from M/B SATA2/SATA4(Optional by SKU)





Remove slave HDD cable

Remove master HDD cable

Remove ODD DATA cable

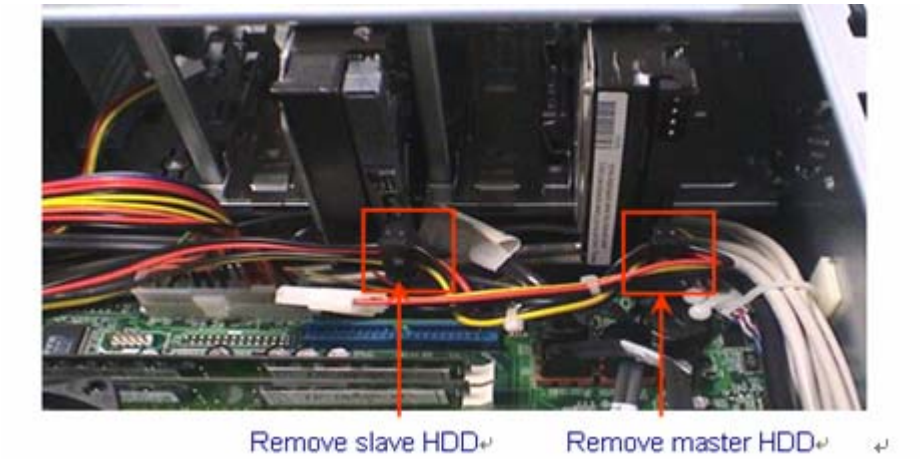
Process:

1. Remove master ODD data/power cable from Master ODD.

Remove HDD power cable

Process:

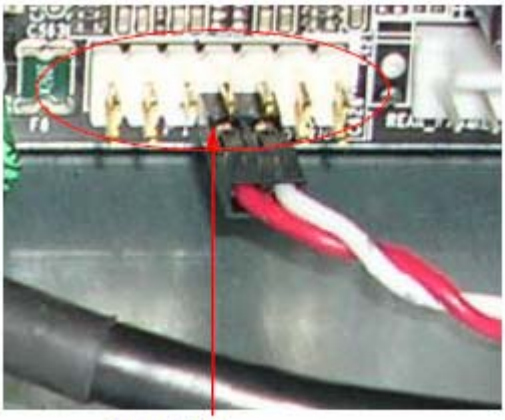
1. Remove master HDD data cable from master HDD.
2. Remove slave HDD data cable from slave HDD.

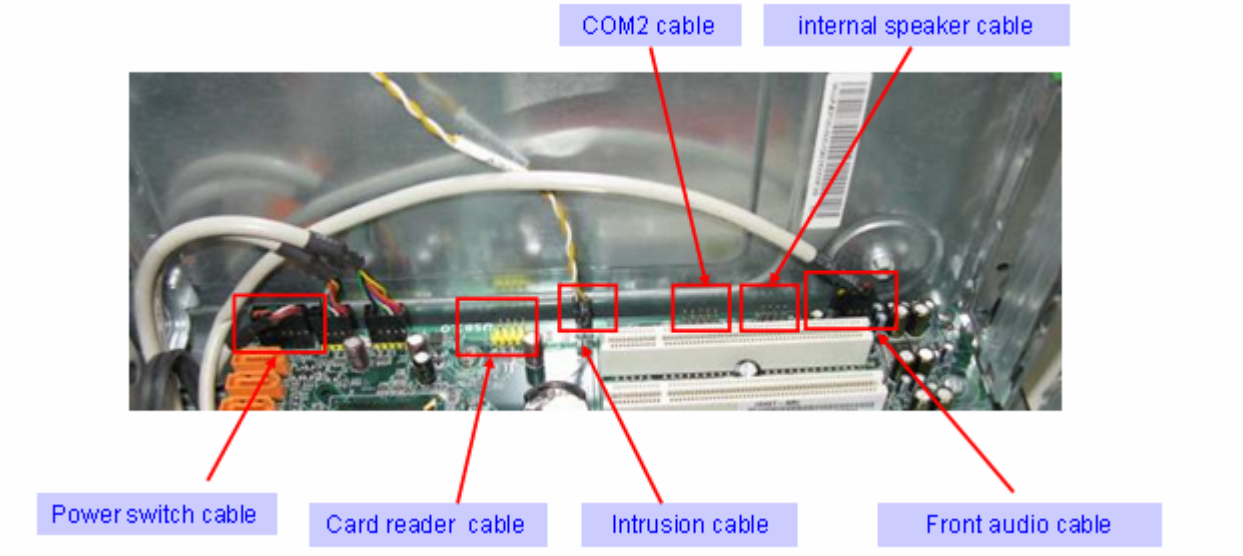


Remove Cables

Process:

1. Remove Power SW cable cable from M/B.
2. Remove FI/O USB cable from M/B.
3. Remove MCR USB cable from M/B.
4. Remove Card reader cable from M/B.
5. Remove audio cable from the “AUDIO” port on M/B.

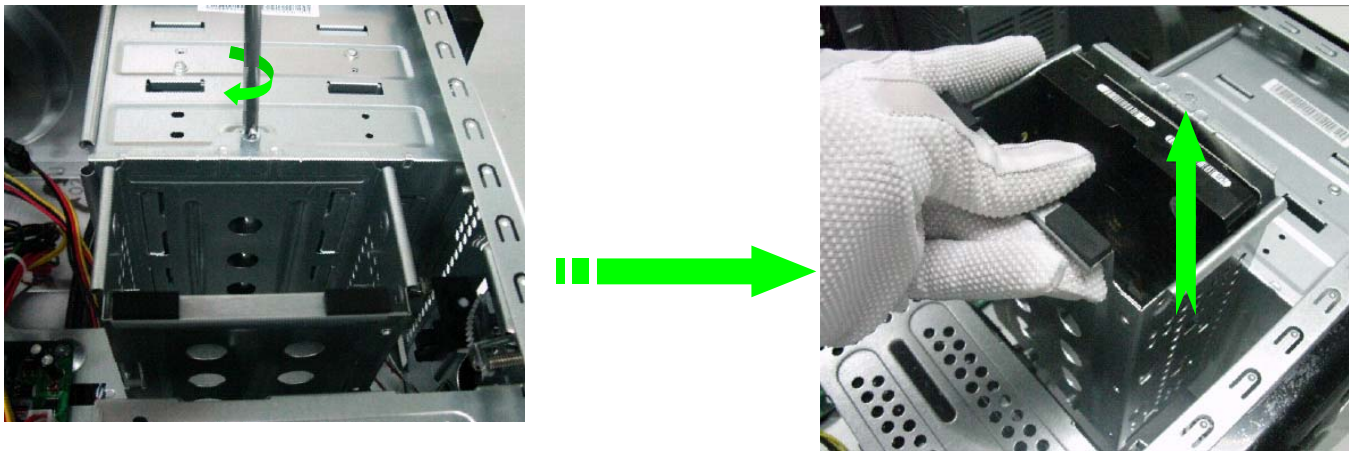


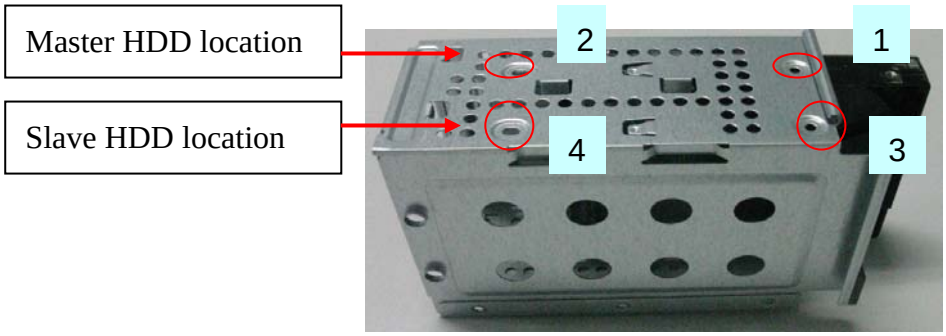


Remove HDD

Process:

1. Remove the screws and take out HDD bracket .
2. Remove two sides with 2 screws for each and then remove the master HDD and Slave HDD.
3. Remove Slave HDD from the second HDD location. (Optional by SKU)





Remove card reader

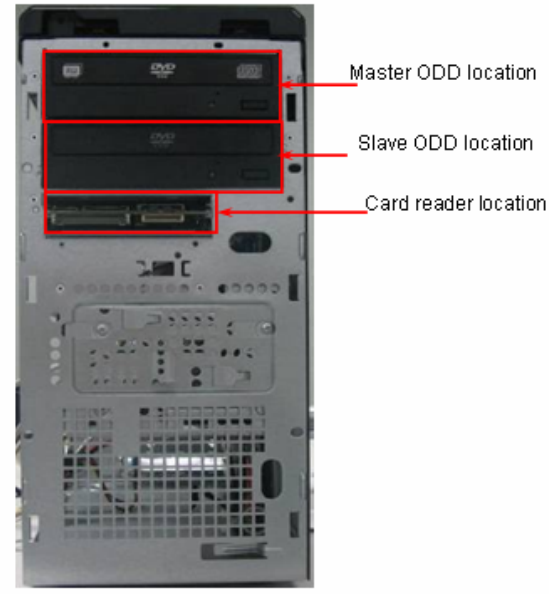
Process:

1. Remove card reader from chassis.

Remove ODD

Process:

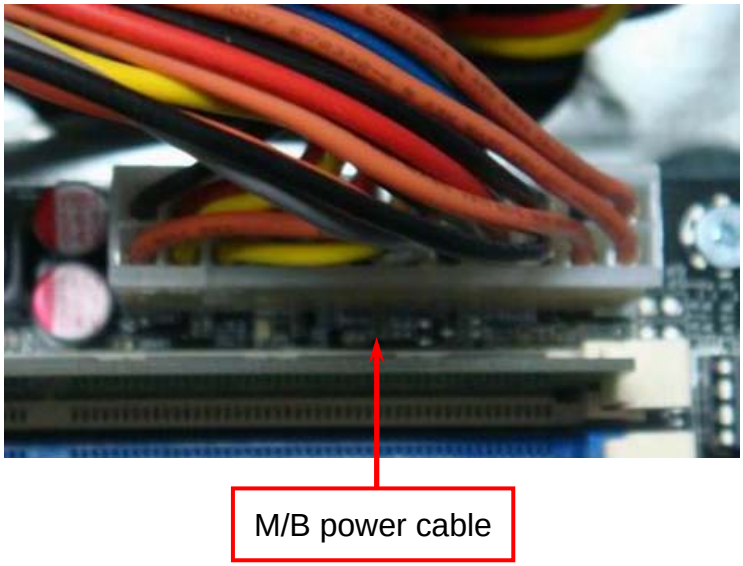
1. Remove bezel of chassis.
2. Remove Master ODD from the location.
3. Remove slave ODD from the location. (Optional by SKU)

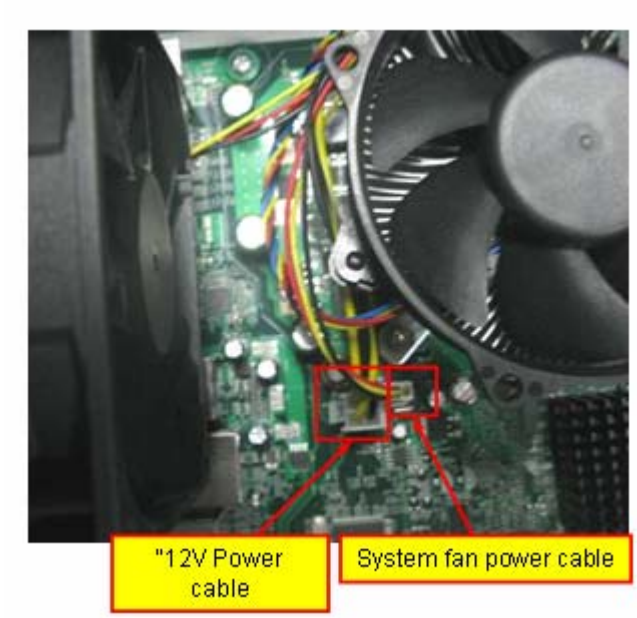


Remove Cables

Process:

1. Remove M/B power cable from M/B “ATX1”.
2. Remove 12 V power cable from M/B” JPW1” 3. Remove System Fan cable from M/B”SYS-F2”.

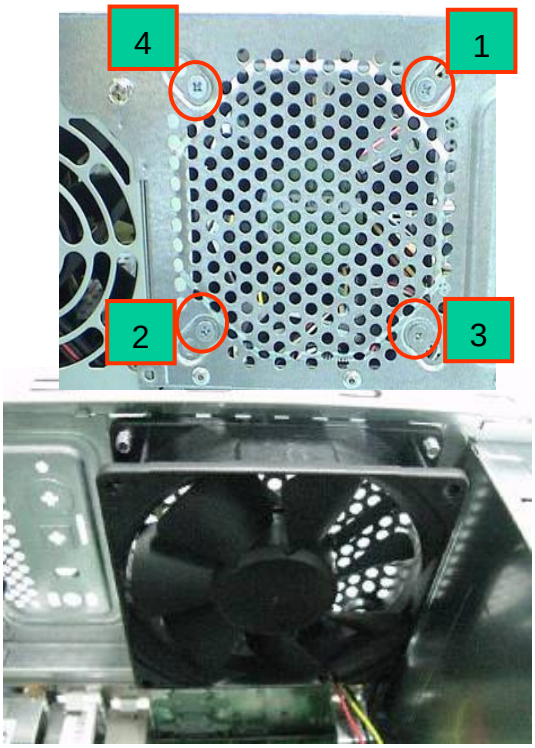




Remove System FAN

Process:

1. Release four screws according to the following picture.
2. Remove Sys FAN (Optional by SKU)

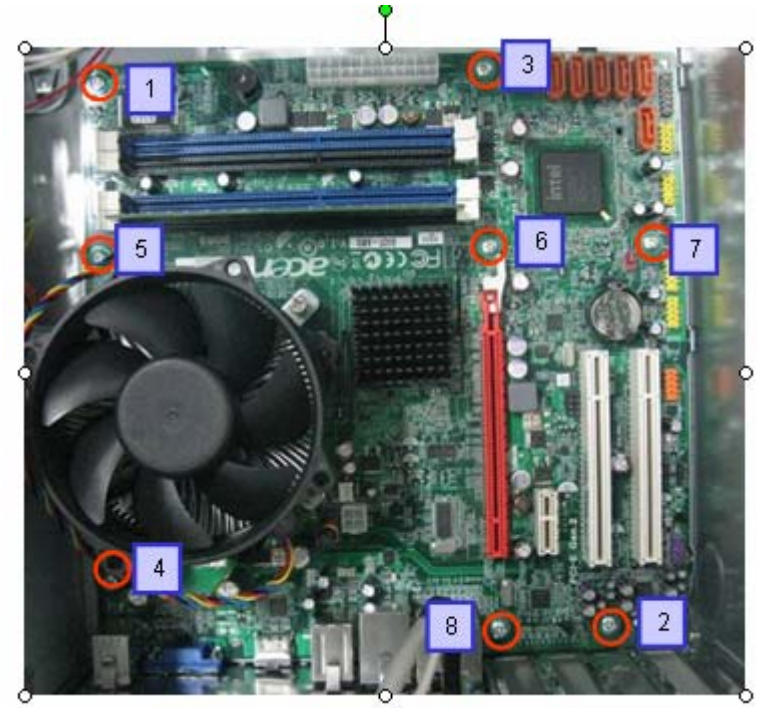


Remove mother board

Process:

1. Release 8 pcs screws form the corresponding hole.
2. Release screws according to the following picture in turn.

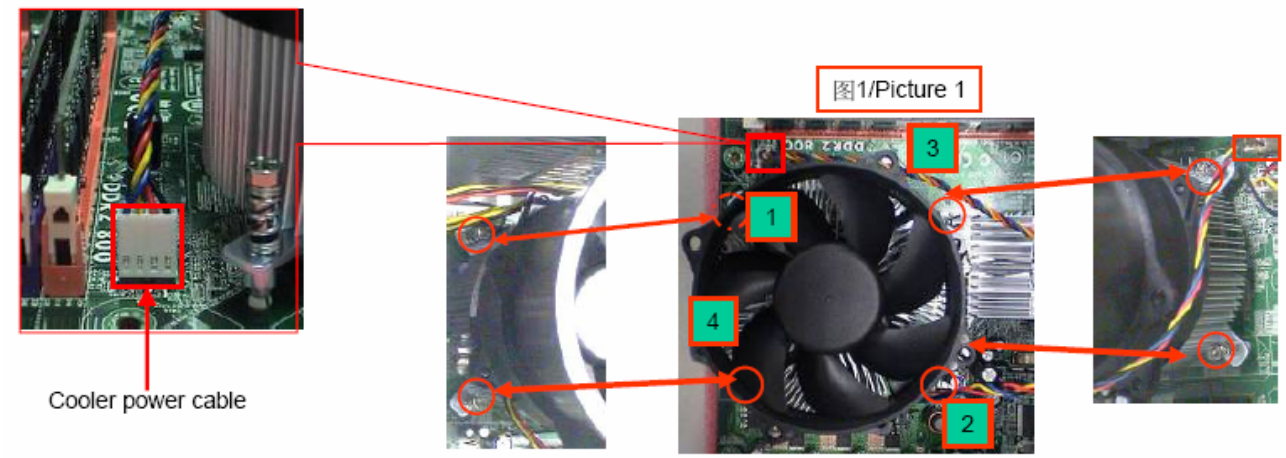
3. Remove the Mother board from chassis.



Remove CPU cooler

Process:

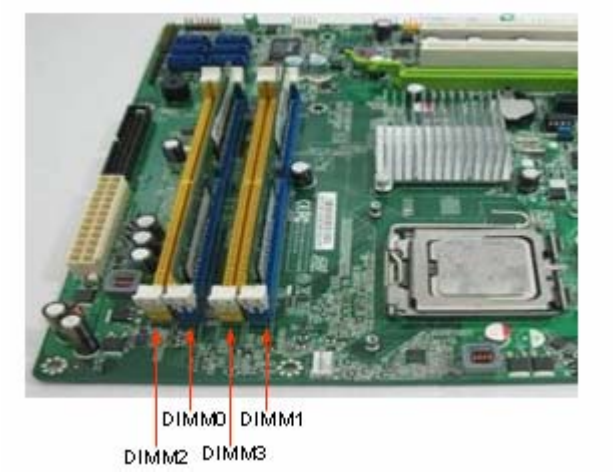
1. Remove cooler power cable from M/B “CPU-F2”.
2. Release screw 1 first, then fixes screw 2, screw 3 & screw 4 (As Picture). Remove Cooler from the Retention module.



Remove memory

Process:

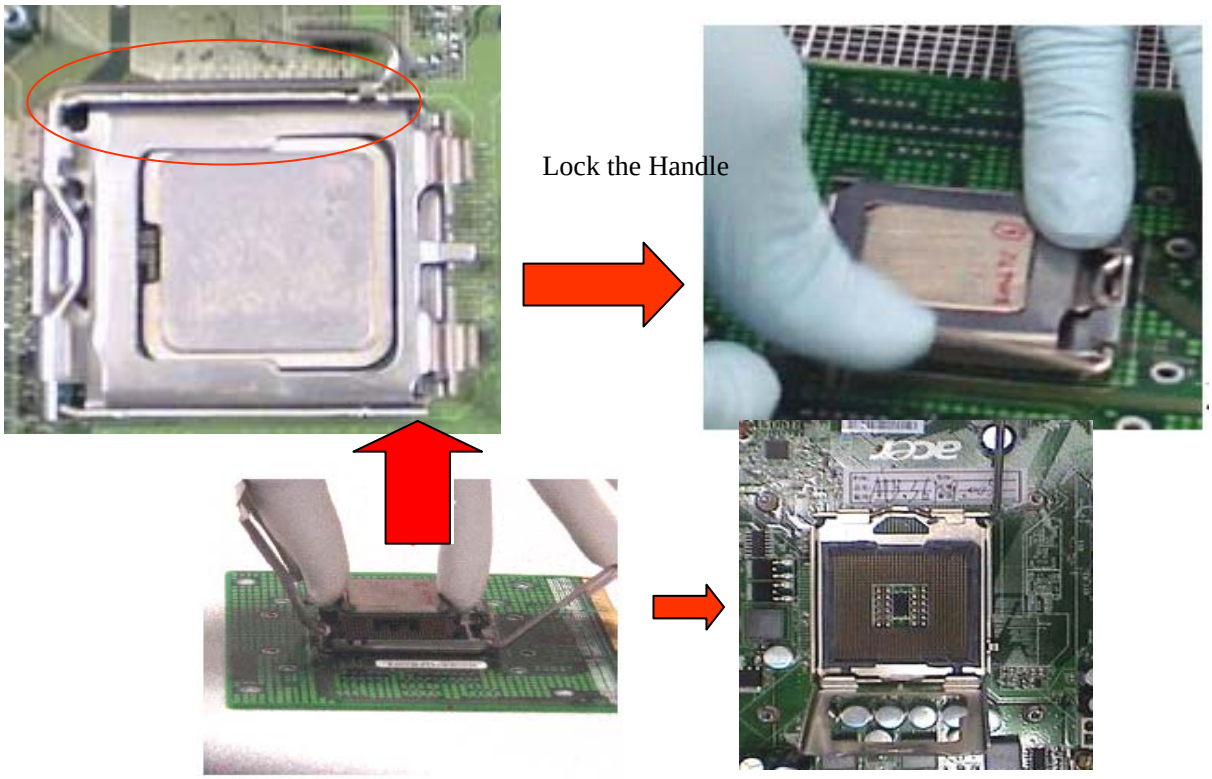
1. Remove the first Memory from DIMM.
2. Remove the second Memory from DIMM2 (Optional by SKU).



Remove CPU

Process:

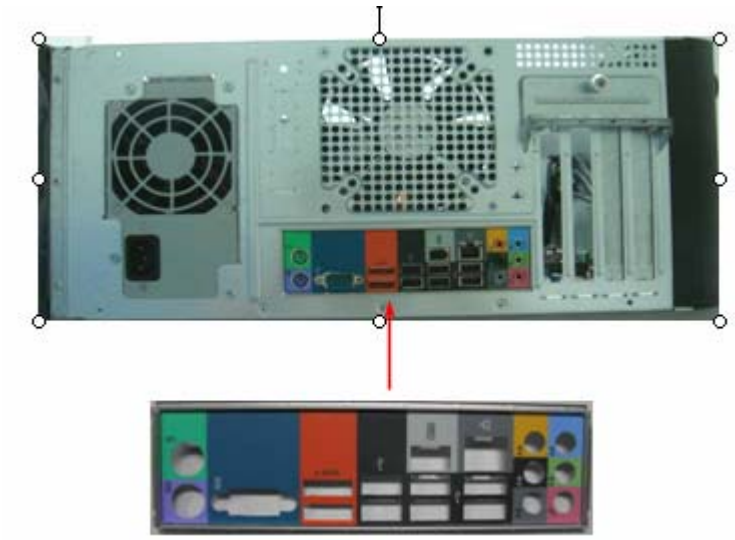
1. Remove CPU according following the pictures.



Remove I/O shielding

Process:

1. Remove I/O Shielding.



Troubleshooting

Please refer to generic troubleshooting guide for troubleshooting information relating to following topics:

- Power-On Self-Test (POST)
- POST Check Points
- POST Error Messages List
- Error Symptoms List

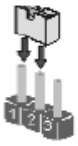
Jumper and Connector Information

Jumper Setting

This section explains how to set jumpers for correct configuration of the mainboard.

Setting Jumper

Use the motherboard jumpers to set system configuration options. Jumpers with more than one pin are numbered. When setting the jumpers, ensure that the jumper caps are placed on the correct pins.

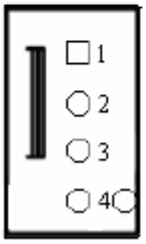
Description	Illustration
The illustrations show a 2-pin jumper. When the jumper cap is placed on both pins, the jumper is SHORT. If you remove the jumper cap, or place the jumper cap on just one pin, the jumper is OPEN.	SHORT OPEN
This illustration shows a 3-pin jumper. Pins 1 and 2 are SHORT	

Clear CMOS

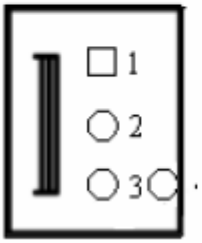
Jumper	Type	Description	Setting(Default)	Illustration
CLR_CMOS	3-pin	CLEAR CMOS	1-2 : Clear 2-3 : Normal Before clearing the CMOS,make sure to turn off the system	Clear CMOS 1

Checking Connector

CPU_FAN: CPU Cooling Fan Connector

	Pin	Signal Name	Function
	1	GND	System Ground
	2	+12V	Power +12V
	3	Sense	Sensor
	4	Control	FAN Control Signal

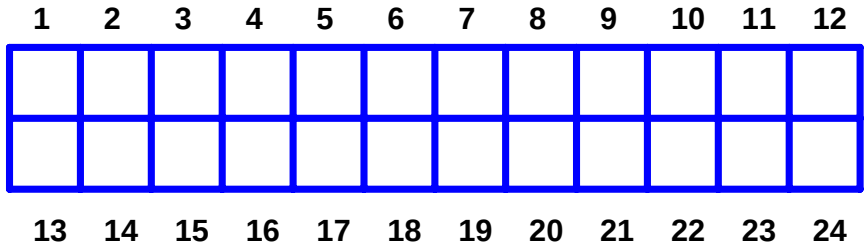
SYS_FAN/PWR_FAN: FAN Power Connectors

	Pin	Signal Name	Function
	1	GND	System Ground
	2	+12V	Power +12V
	3	Sense	Sensor

ATX12V: ATX 12V Power Connector

Pin	Signal Name
1	Ground
2	Ground
3	+12V
4	+12V

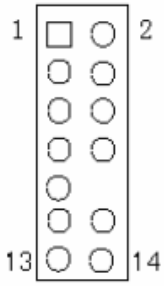
ATX_POWER: ATX 24-pin Power Connector



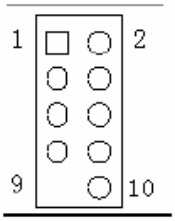
Pin	Signal Name	Pin	Signal Name
1	+3.3	13	+3.3V
2	+3.3	14	-12V
3	COM	15	COM
4	+5V	16	PS_ON
5	COM	17	COM
6	+5V	18	COM
7	COM	19	COM
8	PWR OK	20	-5V
9	5VSB	21	+5V
10	+12V	22	+5V
11	+12V	23	+5V
12	+3.3V	24	COM

Front Panel Header

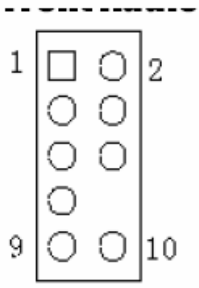
The front panel header (PANEL1) provides a standard set of switch and LED connectors commonly found on ATX or Micro ATX cases. Refer to the table below for information:

Illustration	Pin	Signal	Pin	Signal
	1	5V_SYS	2	GPIO_GRN_HDR_R
	3	HDD_LED_R	4	GPIO_YLW_HDR_R
	5	GND	6	PSIN
	7	ICH_SYS_RSTJ	8	GND
	9	5V_SYS	10	KEY
	11	NC	12	5V_SB
	13	NC	14	LAN_ACTJ

Front USB

Illustration	Pin	Signal	Function	Pin	Signal	Function
	1	VREG_FP_USBPWR0	Front panel USB power(Ports 0,1)	2	VREG_FP_USBPWR0	Front panel USB power(Ports 0,1)
	3	USB_FP_P0-	Front panel USB Port 0 Negative Signal	4	USB_FP_P1-	Front panel USB Port 1 Negative Signal
	5	USB_FP_P0+	Front panel USB Port 0 Positive Signal	6	USB_FP_P1+	Front panel USB Port 1 Positive Signal
	7	GROUND		8	GROUND	
	9	KEY		10	GROUND	

Front Audio

Illustration	Pin	Signal Name	Pin	Signal Name
	1	MIC2-L	2	AUD_GND
	3	MIC2-R	4	AUD_PRESENCE_L
	5	LINE2-R	6	MIC2-JD
	7	FRONT-IO-SENSE	8	KEY
	9	LINE2-L	10	LINE2-JD

Intruder

Pin	Signal Name	Pin	Signal Name
1	INTRUDERJ	2	GROUND

J3(for requested)

Pin	Signal Name	Pin	Signal Name
1	AGPIO1	2	GROUND

J4(for requested)

Pin	Signal Name	Pin	Signal Name
1	AGPIO2	2	GROUND

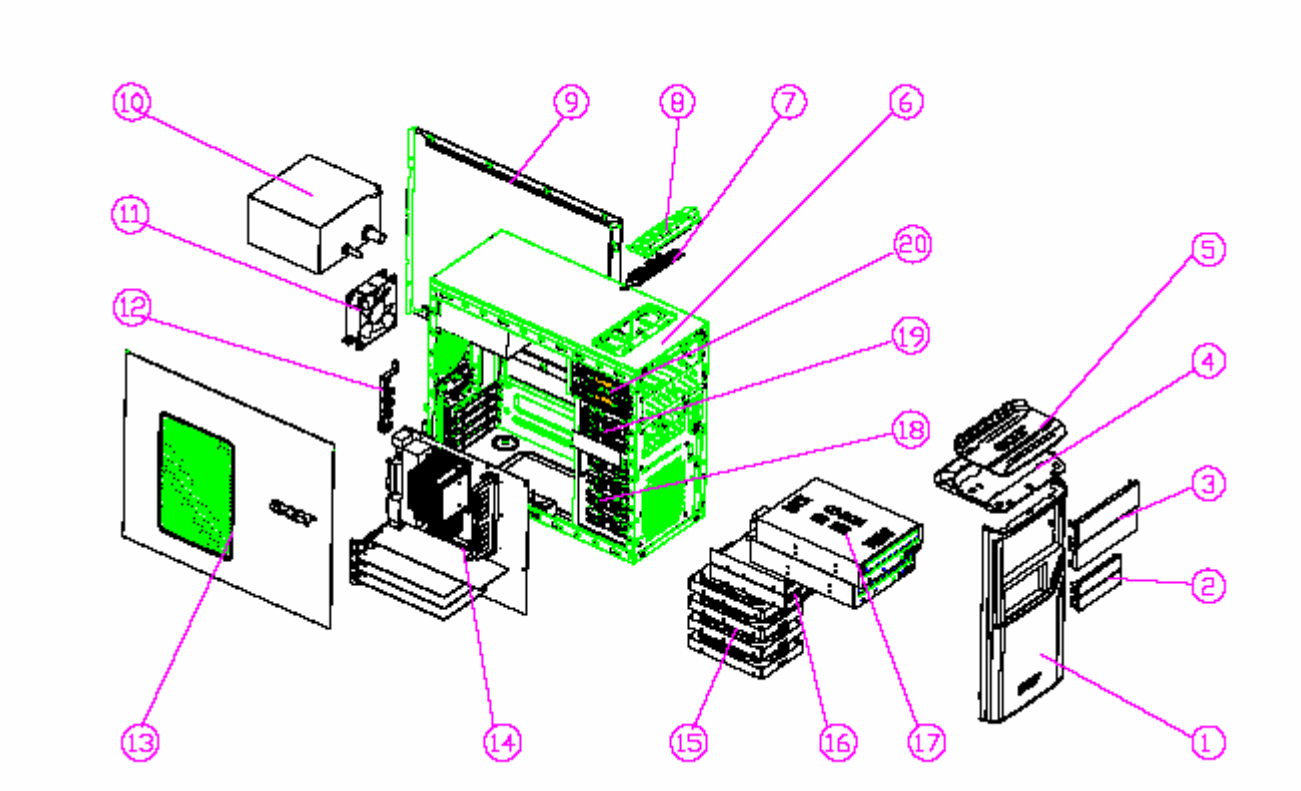
Chapter 6

FRU (Field Replaceable Unit) List

This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of **Aspire M3800**. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

NOTE: Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. For whatever reasons a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

Exploded Diagram



NO.	DESCRIPTION	REMARK	NO.	DESCRIPTION	REMARK
10	POWER SUPPLY		20	CD-ROM LOCK SLIDE	
9	RIGHT SIDE DOOR		19	FDD-LOCK-SLIDE	
8	USB-SHIELDING		18	HDD-LOCK-SLIDE	
7	USB_PCB-ASM		17	CD-ROM	
6	CHASSIS		16	3.5"DEVICE	
5	AM50_USB_PENEL		15	HDD	
4	AM50_USB		14	MOTHERBOARD	
3	5_25-COVER		13	LEFT SIDE DOOR	
2	3_25-COVER		12	PCI-BRACKET	
1	AM30_MAIN_BEZEL		11	FAN	